



### **Performing Arts Programming Policies**

*By registering for a Studio 410 program, you are accepting the following terms and conditions.*

#### **Communication:**

Studio 410 uses email as a primary source of communication, and by registering and participating in ANY program or membership, you agree to provide your email address. If you fail to monitor, choose to ignore, or unsubscribe from Studio 410 emails, you understand that Studio 410 will not be held responsible for you failing to receive notice of overdue payments, or any other information.

#### **Attendance and Lesson Policies**

Attendance each week is mandatory. A beneficial and enjoyable learning experience is possible only when prepared and present for class.

Please provide 24 hours' notice if you are unable to make a lesson. Missed lessons will not be rescheduled or refunded. Lessons will be rescheduled in the event of a snow day.

#### **Practice at home:**

Practice at home is vital for success. We do cover a lot in class, but without review and repetition at home, we won't make the same progress throughout the year. At Studio 410, we want you to be able to enjoy your season of lessons and want you to see progress! When you put in practice time at home, you are demonstrating your level of commitment, and that will allow you to take leaps and bounds in a forward direction this year.

#### **Payment:**

Payment is required upon registration. For programs offering monthly instalments, payment within the **first full week of the month**. Studio 410 will send an invoice including a **5% late fee** if payment has not been received on time. Cheque (payable to Studio 410), credit, or cash is acceptable, and e-transfers are accepted when sent to [info@studio410.ca](mailto:info@studio410.ca).

No discount on program costs will be issued for late registrants. If you decide not to continue with the program, a full refund will be provided within 7 days of the program start date, minus any fees for the lesson(s) attended. Refunds will not be provided after 7 days of enrolment.

#### **Punctuality, Preparation:**

Each student should be ready and on time for their lesson. Please be punctual so that we can have the appropriate amount of time for your class and you are being respectful to the other students.

#### **Photos/Videos:**

Photos or videos may be taken during the program and posted on Studio 410's website or Social Media pages. By participating in these programs, you consent that you and/or your child may have their photo/videos posted on Social Media.

Thank you for joining us for this season! We are happy to have you as part of the 410 family!

*Devan and Paige Ballagh*

Directors, Studio 410